

Data controller within the meaning of the General Data Protection Regulation (“GDPR”):

Oskar Frech GmbH + Co. KG
Schorndorf Str. 32
73614 Schorndorf
Email: info@frech.com

Data protection officer:

Oskar Frech GmbH + Co. KG
Company Data Protection Officer
73614 Schorndorf
Germany
Email: datenschutz@frech.com

Privacy Policy

For the purposes of data protection law, Oskar Frech GmbH + Co. KG (Oskar Frech) is the data controller responsible for processing your data when you use the electronic spare parts catalogue. This Privacy Policy tells you how your data will be processed when you use the electronic spare parts catalogue.

For what purposes do we process your personal data? What is the legal basis for such processing when you use the electronic spare parts catalogue?

We process personal data for specified purposes that will be explained below. To what extent and in what manner your data is specifically processed depends in particular on which services and functions you use.

Further processing of your personal data beyond what is described in this Privacy Policy will only take place in cases where a legal provision expressly authorises and/or requires us to do so, or where you have explicitly consented to such data processing. We will inform you about any changes in purpose, taking into account the statutory requirements.

(1) Your use of the electronic spare parts catalogue as a catalogue user

When you use our electronic spare parts catalogue as a catalogue user, we will store the following data in relation to you:

- Customer number
- Company
- Name
- Profile settings
- Company address
- Job title
- Telephone number
- Email address
- Password

You have the option of sending us enquiries and purchase orders in relation to selected products by email. We use cookies in order to provide you with our electronic spare parts catalogue in an optimised form and designed according to your needs (for related details and your respective configuration options, see “Use of cookies and associated functions/technologies” below). Your access data is not merged with other data sources, and data is not analysed for marketing purposes.

Insofar as you use our electronic spare parts catalogue to obtain information about, or use, our range of products and other services, the temporary storing of access data and log files takes place based on Article 6 (1) lit. b) GDPR (legal basis), in particular for the purpose of implementing the user contract. The cookie-based data processing takes place based on Article 6 (1) lit f) GDPR (legal basis) for the safeguarding of our legitimate interests. In this context, our legitimate interests consist in particular of being able to provide you with a technically optimised and user-friendly electronic spare parts catalogue designed according to your needs, as well as of safeguarding the security of our systems. In addition, your consent given in this respect based on Article 6 (1) lit. a) GDPR serves as a legal basis for the use of cookies and the temporary storing of your access data.

(2) Your use of the electronic spare parts catalogue as an Oskar Frech catalogue user

When you use our electronic spare parts catalogue as an Oskar Frech catalogue user, we will store the following data:

- User data (email address and password)
- User session data
- Log information

(3) Use of cookies and associated functions/technologies

In order to make our electronic spare parts catalogue attractive to use and enable the use of certain functions, we use “cookies” in certain areas. Cookies are files that are stored on your hard drive or in the cache of your Internet browser when you visit our electronic spare parts catalogue.

We use cookies to store session-relevant information within the electronic spare parts catalogue. These cookies expire at the end of the session/browser session (so-called transient cookies) and are not stored for the long term.

In particular, cookies can be classified into the following categories/cookie types:

Necessary cookies	Cookies necessary for the performance of specific functions of the electronic spare parts catalogue
Functional cookies	Cookies that serve to enable services and functions of the electronic spare parts catalogue (e.g. playback of videos) and/or to increase the “usability” of the electronic spare parts catalogue
Analysis/Tracking cookies	Cookies performing analyses of data regarding location, interests of visitors and the like, in order to obtain information about the users of our electronic spare parts catalogue and about the content that is requested

Of course, you can also use our electronic spare parts catalogue without cookies. There is an option to deactivate the use of cookies on your computer by changing the browser settings for cookies. This would include all cookies. You can usually find the procedure for deactivating cookies in the “Help” function of your Internet browser. Please note, however, that these settings may potentially impair the full availability and functioning of our electronic spare parts catalogue. The following cookies are used by us:

↓ Catalogue user/Oskar Frech employee			
Type of cookie	Name of the cookie	Description/comments	Validity
Necessary cookie	PHPSESSID	Assigns an ID (session ID) to your browser for the duration of your visit to be able to bundle several related requests to the server and assign them to a session.	Session

Who receives your data?

Initially, in principle, only our employees who provide technical, commercial or editorial support gain knowledge of your personal data. For these purposes, your data may be transferred to employees of other Frech Group companies insofar as this is necessary for the appropriate support (e.g. for answering your enquiries). For example, if you as a customer are supported by another company, a relevant purchase order would be forwarded to this company for processing and response.

In addition, we use external service providers or commission them for appropriate services where necessary as part of the data processing described above. If service providers obtain your personal data as a processor, they are strictly bound by our instructions when dealing with your personal data. In the following, we will cite the categories of external recipients in detail:

- IT service providers (Quanos Service Solutions GmbH and its subcontractors) for the purposes of hosting, administrating, and providing technical support in relation to our electronic spare

parts catalogue and other services/functions for providing our electronic spare parts catalogue.

How do we protect your data?

We take precautionary measures to ensure the security of your personal data and we protect our electronic spare parts catalogue and other systems through appropriate technical and organisational measures. In particular, your data is protected against loss, destruction, falsification, manipulation, and modification by unauthorised persons, as well as against unauthorised access and unauthorised disclosure or distribution. In addition, data that you share is transmitted using HTTPS encryption.

What applies for the erasure of my personal data?

The erasure of stored personal data takes place subject to legal retention periods if you revoke the consent that you have previously given to us for storage, if knowledge of such data is no longer required to fulfil the purposes pursued by storage, or if storing such data is impermissible for other legal reasons. The access data collected when using our electronic spare parts catalogue is only retained for the time period that the data is necessary to achieve the aforementioned purposes. The cookies relating to the use made by catalogue users are erased upon the browser being closed, or upon expiry of the aforesaid periods of time. The information about the use made by Oskar Frech employees will be stored in a database (IIS/Apache-Access-Log, ExportDynamic.log) on a permanent basis and will be erased by the Oskar Frech employees responsible for administration when such information is no longer needed for further use or for compliance with statutory retention periods.

Your rights

As the data subject, i.e. as the person concerned, you have various rights with regard to your personal data and our processing of this data.

Right to information

If you have questions and comments regarding the collection, processing and use of your personal data, you can contact us at the address given above. We will gladly share with you upon request whether and what personal data is stored with us about you.

Right to rectification

Furthermore, you have the right to request from us a rectification of incorrect personal data concerning you.

Right of revocation

You have the right to revoke the consent that you have previously granted to us at any time by sending us a message to this effect. Please note that your revocation does not affect the legality of the processing carried out on the basis of consent up until revocation.

Right to erasure and right to restriction of processing

Where the relevant statutory requirements are met, you have the right to request from us an erasure of the personal data concerning you, for example, when the legal basis for processing ceases to apply. In addition, you can request that we restrict data processing in particular cases, for example, for the duration of a review if you have contested the accuracy of the data, or if data cannot be erased.

Right to object

You have the right to object at any time to the processing of personal data concerning you insofar as we base the specific processing on legitimate interests. Upon your objection, we will no longer process your personal data unless there are compelling legitimate grounds for the processing or processing serves the establishment, exercise or defence of legal claims.

Right to data portability

In addition, where the relevant statutory requirements are met, you have the right to request from us the delivery of the personal data that you may have provided to us, in a commonly used, machine-readable format. If we process such data based on your consent, you can request from us in this context that we transfer your data to another provider, for example.

Right to complain

If you are of the opinion that there is grounds for complaint in connection with the processing of your personal data, you can contact our Data Protection Officer, whose contact details are set out above. In addition, you can also file a complaint with the competent supervisory authority responsible for us, Landesbeauftragter für den Datenschutz und die Informationsfreiheit Baden-Württemberg (State Representative for Data Protection and Freedom of Information for Baden-Württemberg), Königstrasse 10a, 70173 Stuttgart, or another competent supervisory authority.

Is there an obligation to provide data?

To be able to make our electronic spare parts catalogue available to you and enable you to use the relevant services/functions, it is necessary that you provide the personal data required for this purpose. Without such data, it is not possible to use the relevant services/functions.

Will your data be used for automated decision-making/profiling purposes?

As a rule, you have the right to not be subject to a decision based exclusively on automated processing – including profiling – that has a legal effect for you or substantially affects you in a similar manner, except for decisions about the conclusion or fulfilment of contracts. In particular,

these decisions may not, as a rule, depend on particular categories of personal data according to Article 9 (1) GDPR. We do not use such decision-making processes for the purposes of our electronic spare parts catalogue and the associated data processing.

Could this Privacy Policy change?

The further development of our electronic spare parts catalogue can affect our Privacy Policy. We reserve the right to alter this Privacy Policy in the future so that it complies with the current legal requirements or reflects expansions or modifications to our electronic spare parts catalogue. The current version of this Privacy Policy applies for your visit. You can access this version via the "Data Protection" link.

June 2019